



THE 9-1-1 DISPATCH

2023 / Spring Edition

NEW YEAR – NEW DISPATCHERS

You may have heard some new voices on the air recently. Due to the recent resignations of Nathan Conaway and Melissa Wade, we have hired two new dispatchers to take their places. In January, we hired Bill Estep of Benwood, WV. Bill brings over 30 years of experience as a firefighter and paramedic. Bill has already completed training and is doing very well. Then in March, we hired Tyler Lovey. Tyler has 5 years of EMT experience with the Pittsburgh Bureau of EMS. He is currently in training and doing well.

Also, we want to welcome back Shelley Jefferis. Shelley had some health issues that caused her to be away from the job since mid-December. Thankfully, she is doing well and getting back to normal. She was able to return to work On March 22nd. Please take the time to welcome her back.

BELMONT COUNTY OVERDOSES REPORTED

These are the overdoses reported to 9-1-1 countywide for all of 2022. Monthly breakdown is as follows:

| | |
|------------------|-----------|
| January: | 13 |
| February: | 31 |
| March: | 21 |

2022 TOTAL: 65

UPCOMING 9-1-1 WORK ANNIVERSARIES

First Quarter of 2023:

| | | |
|--------------|-----------|---------------------|
| Greg Probst | 4/80/2012 | 11 Years of Service |
| Dustin Hudak | 5/23/2010 | 13 Years of Service |
| Kate Stover | 5/25/2022 | 1 Year of Service |
| Shawn Yost | 6/20/2010 | 13 Years of Service |

CODE RED – COUNTYWIDE TEST AND DATABASE UPDATE ON APRIL 4

We will be conducting a countywide test of our CodeRED database at Noon on Tuesday, April 4, 2023. This will allow us to clean up numbers that are no longer in use and to verify which residents still have, or have not, signed up. If you know anyone who may not be signed up for notifications, please urge them to do so before this test. They can sign up on our website belmontcounty911.com or they can text “BELMONT” to 99411 from a mobile device.

Contact Us

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BELMONT COUNTY RADIO SYSTEM UPGRADES

Now that BearCom and Motorola have completed the Paging and Microwave upgrades, we are looking forward to our next big radio system upgrade. This next project will include three items.

First, we will be purchasing two remote radio console positions. These can be set up and deployed anywhere that an internet connection can be found. These consoles will allow dispatchers to work from anywhere, just as if they were sitting in front of their radio consoles at Central Dispatch. It will be great for our Tactical Dispatching program and dispatching remotely from any site needing on-scene assistance.

Step two will be implementing the hardware and software needed to utilize the GPS in your radios. Dispatchers will be able to see radios on a map, with each “push to talk” or “man down” activation. This is not an “always on” GPS tracking. It will only poll the radio on PTT or Man Down button pushes.

Last, we will be purchasing the hardware and software for remote Radio Management. This will allow us to remotely program and update the software in all of our portable and mobile radios. New “flash” software will be added to each radio to allow this system to work. This will help to eliminate a lot of the touches needed to keep our radios up to date.

Also, we still have an ongoing project between us and Ohio and Marshal counties in WV, where we will have an interoperable solution to seamlessly communicate between one another, without the need for patching in the dispatch centers. Motorola is currently working with all three counties on this as we speak.

911 WIRELESS FUND:

JAN 2023: \$14,958.15

FEB 2023: \$11,838.40

MAR 2023: \$11,744.00

2023 TOTAL:

\$38,540.55

2023 NATIONAL PUBLIC SAFETY TELECOMMUNICATOR WEEK – APRIL 9-15

Each year we look forward to this week, as a way to recognize our dispatchers here at Belmont County 9-1-1. We like to show our appreciation for the often-thankless job that they do all year long. This year, we will be providing lunch to each shift for two Mondays and two Thursdays in a row. Additionally, we will have some gifts to give away to each dispatcher. If you can, please take the time to show your appreciation and thank the dispatchers.

BELMONT COUNTY CISM IS ALWAYS AVAILABLE

Just a reminder to all departments, Belmont County has access to Critical Incident Stress Management teams to help your members 24/7. CISM can be accessed by calling the EMA at 740-695-5984 or by calling into dispatch at 740-699-0425 to request it. All requests are kept confidential. Additionally, **the Belmont County CISM Team is now certified and approved through the FOP to provide CISM to all law enforcement in Belmont County.** CISM is a very valuable tool that can help your members cope with difficult calls and situations. Please do not hesitate to ask for their assistance. They can provide the following:

- Pre-Incident Agency Training
- Family & Significant Other Support
- Peer Support Services
- Defusing (On Scene/Immediate Response)
- Debriefings (CISD)
- Demobilization & Crisis Management Briefings (Large Incidents)
- On Scene Support

