



# THE 9-1-1 DISPATCH

2023 / Summer Edition

## FIRE DEPARTMENT WATER USE REPORTING

The Belmont County Water Department has asked us to please try to let them know when fire departments are actively using water from their system. This can be for active fire suppression and scheduled training. They try to monitor all water loss in the county, whenever possible. When they see a drop in water levels in their tanks, they usually assume that there is a break somewhere. If you just let us know when you are using water, we will be happy to report this to the water department for you, so that they can record the reason for the sudden loss of water.

## BELMONT COUNTY OVERDOSES REPORTED

These are the overdoses reported to 9-1-1 countywide for all of 2022. Monthly breakdown is as follows:

|                  |           |
|------------------|-----------|
| <b>January:</b>  | <b>13</b> |
| <b>February:</b> | <b>31</b> |
| <b>March:</b>    | <b>21</b> |
| <b>April:</b>    | <b>13</b> |
| <b>May:</b>      | <b>22</b> |
| <b>June:</b>     | <b>18</b> |

**2022 TOTAL: 118**

## UPCOMING 9-1-1 WORK ANNIVERSARIES

### Third Quarter of 2023:

|                  |           |                     |
|------------------|-----------|---------------------|
| Shelley Jefferis | 7/25/2016 | 7 Years of Service  |
| Michael Lollini  | 7/26/2011 | 12 Years of Service |
| Ty Wilson        | 7/31/2017 | 6 Years of Service  |
| Kyle Polanski    | 9/5/2014  | 9 Years of Service  |
| Scott Puskas     | 9/13/2019 | 4 Years of Service  |

### Contact Us

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## LAW ENFORCEMENT UNIT NUMBER REMINDER

We ask that law enforcement officers please use your FULL unit number when calling dispatch on the radio. Many times, there are multiple officers with the same ending number on duty at the same time (I.E. 5201, 5101, 5701, 5801, etc.) When an officer just says, "One to dispatch", it often creates confusion as to who is actually calling us. Using your complete unit number helps to eliminate that confusion.

## BELMONT COUNTY RADIO SYSTEM UPGRADES

Motorola is actively working on the next radio system upgrade project. If you recall from previous newsletters, this one will involve the following:

1. We will be purchasing two remote radio console positions. These can be set up and deployed anywhere that an internet connection can be found. These consoles will allow dispatchers to work from anywhere, just as if they were sitting in front of their radio consoles at Central Dispatch.
2. Next will be implementing the hardware and software needed to utilize the GPS in your radios. Dispatchers will be able to see radios on a map, with each “push to talk” or “man down” activation. This is not an “always on” GPS tracking. It will only poll the radio on PTT or Man Down button pushes.
3. Last, we will be purchasing the hardware and software for remote Radio Management. This will allow us to remotely program and update the software in all of our portable and mobile radios. New “flash” software will be added to each radio to allow this system to work. This will help to eliminate a lot of the touches needed to keep our radios up to date.

The new ISSI (Inter-RF Subsystem Interface) between us and Ohio and Marshal counties in WV, is now set-up and in place. This allows a seamless, non-patched connection between the WV P25 400 MHz SIRN system and our P25 800 MHz system. The one last step to complete this project will be to touch each of our radios and program these new talkgroups into all of our radios. This will be done and coordinated with the above project with Motorola.

## NEW CAD SYSTEMS BEING EXPLORED

We plan to pick up where we left off about a year or two ago and begin to dive back into looking at a new CAD (Computer Aided Dispatch) system, to replace our existing one. The existing one is outdated and lacks many features needed to keep our first responders up with the latest technology. We are hoping to provide a better interface for receiving times and call information, mobile CAD options, better reporting and records storage, and an interface for things like NextGen911 and Text-to-911. We will keep everyone apprised of what we come up with and hope to have a rough timeline in place over the next few months.

## BELMONT COUNTY CISM IS ALWAYS AVAILABLE

Just a reminder to all departments, Belmont County has access to Critical Incident Stress Management teams to help your members 24/7. CISM can be accessed by calling the EMA at 740-695-5984 or by calling into dispatch at 740-699-0425 to request it. All requests are kept confidential. Additionally, **the Belmont County CISM Team is now certified and approved through the FOP to provide CISM to all law enforcement in Belmont County.** CISM is a very valuable tool that can help your members cope with difficult calls and situations. Please do not hesitate to ask for their assistance. They can provide the following:

- Pre-Incident Agency Training
- Family & Significant Other Support
- Peer Support Services
- Defusing (On Scene/Immediate Response)
- Debriefings (CISD)
- Demobilization & Crisis Management Briefings (Large Incidents)
- On Scene Support

### **911 WIRELESS FUND:**

APR 2023: \$12,369.07

MAY 2023: \$11,725.45

JUN 2023: \$11,594.74

### **2023 YTD TOTAL:**

**\$74,229.81**

