



# THE 9-1-1 DISPATCH

2019 / Fall & Winter Edition

## 2019 CALLS NUMBERS ARE IN

End of the year numbers are in. CAD transactions for the county are slightly down from last year, by about 6%. 50,264 calls for service have been entered into the CAD in 2019. 9-1-1 calls are up by about 2% from last year. Current 9-1-1 calls coming into the center are 36,213. 7-Digit line calls are up over 7% from the same time last year, as 82,216 7-Digit calls have been received here.

## BELMONT COUNTY OVERDOSES REPORTED

These are the overdoses reported to 9-1-1 countywide for all of 2019. In 2018, we had 142 reported overdoses. Monthly breakdown for 2019 is as follows:

<b>January:</b>	<b>11</b>
<b>February:</b>	<b>16</b>
<b>March:</b>	<b>13</b>
<b>April:</b>	<b>8</b>
<b>May:</b>	<b>22</b>
<b>June:</b>	<b>15</b>
<b>July:</b>	<b>11</b>
<b>August:</b>	<b>11</b>
<b>September:</b>	<b>7</b>
<b>October:</b>	<b>12</b>
<b>November:</b>	<b>8</b>
<b>December:</b>	<b>11</b>
<b>2019 TOTAL:</b>	<b>145</b>

## 9-1-1 WORK ANNIVERSARIES

### Last Two Quarters of 2019:

Shelley Jefferis	7/25/16	3 Years of Service
Mike Lollini	7/26/11	8 Years of Service
Nathan Conaway	7/26/15	4 Years of Service
Ty Wilson	7/31/17	2 Years of Service
Kyle Polanski	9/5/14	5 Years of Service
Tony Gregor	10/1/12	7 Years of Service
Daniel Grady	11/15/10	9 Years of Service
Jim Delman	11/16/04	15 Years of Service
John Cika	12/18/11	8 Years of Service

### Contact Us

**Belmont County 9-1-1**  
**Bryan Minder, Director**

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## BELMONT COUNTY RADIO SYSTEM UPGRADES

Bearcom is finalizing the installation of the new equipment for the Paging and Microwave system upgrades. Most of this work was completed in December. There are still a few things needing done on their list, but the system upgrades are progressing nicely.

The addition of two frequencies to use on our 800 MHz P25 Radio System is also in progress. This will help to increase the capacity of the system, so that during the busiest periods, users will have less “busies” when attempting to communicate. The frequencies are now in the system, but not turned on yet. Prior to turning these on for use, all radios must be reprogrammed, and additional equipment added so that the frequencies can be recorded.

The system software has been updated to the most recent version of Motorola software (Version 2019). This will allow our system to expand and offer new features, while maintaining compliance with Motorola’s annual maintenance program. Each mobile and portable radio will need to be updated with additional software, so that they may utilize some of the new enhancements. In the very near future, we will be contacting ALL departments to schedule your radios for reprogramming.

All of these upgrades will be paid with funds from the 9-1-1 Radio System Upgrade Levy. Without this levy, none of these upgrades and enhancements would be possible.

### **911 WIRELESS FUND:**

JUL 2019: \$1,865.02

AUG 2019: \$19,487.18

SEP 2019: \$11,375.83

OCT 2019: \$10,226.65

NOV 2019: \$11,652.43

DEC 2019: \$6,501.79

**2019 TOTAL:  
\$131,074.51**

## ACTIVE 9-1-1

I need to reiterate that 9-1-1 does not administer the Active 9-1-1 system or app. We merely fund it for the responders of Belmont County. If you are having issues with the app, need your “Code”, have problems downloading the app or have any general questions, we urge you to first contact your department’s Chief. If they can’t resolve your issue, you may try to contact Jim Delman or Allan Ketzell, from the Belmont County Fire & Squad Officer’s Association. The Association is the one who administers Active 9-1-1 in the county.

## RADIO REPAIRS AND REMOVALS

All radio repairs and mobile radio removal from vehicles of county owned equipment MUST go through 9-1-1 directly. We will make contact with BearCom (Staley’s), approve the repair or removal and pay for the work. It is simple, call our office and speak to Bryan Minder, Jim Delman or Tony Gregor. We will take care of the rest. Please DO NOT remove any mobile radio yourself. Most times critical, and expensive, wiring is left behind, causing additional cost to us when the radio gets reinstalled into another vehicle. Also, whenever possible, we ask that you try to take your vehicle to the BearCom shop in Wheeling for any radio work. It is an additional charge for us to have a Technician travel to you. We understand that sometimes this is not possible, but when it is, please help us out in order to save on repair costs.

## BELMONT COUNTY CISM IS ALWAYS AVAILABLE

Just a reminder to all departments, Belmont County has access to Critical Incident Stress Management teams to help your members 24/7. CISM can be accessed by calling the EMA at 740-695-5984 or by calling into dispatch at 740-699-0425 to request it. All requests are kept confidential. Additionally, **the Belmont County CISM Team is now certified and approved through the FOP to provide CISM to all law enforcement in Belmont County.** CISM is a very valuable tool that can help your members cope with difficult calls and situations. Please do not hesitate to ask for their assistance.

	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total
<b>Fire and EMS</b>	<b>YEAR 2019</b>												
Barnesville EMS	78	23	x	x	x	x	x	x	x	x	x	x	101
Barnesville Fire	9	51	97	83	84	70	84	99	88	57	61	72	855
Barton	18	20	25	24	18	24	24	16	15	17	21	12	234
Beallsville Fire	4	2	3	8	2	8	4	2	3	3	3	2	44
Beallsville EMS	6	11	11	11	11	17	6	6	11	21	13	10	134
Bellaire Fire	10	17	9	6	13	10	15	9	14	3	7	13	126
Belmont	8	17	13	20	23	9	18	17	16	13	13	11	178
Bethesda	38	41	42	43	55	36	56	57	45	36	28	29	506
Bridgeport	40	45	28	45	51	40	44	37	36	43	39	33	481
Brookside	30	37	23	22	30	22	35	19	25	29	16	17	305
Colerain	29	31	22	25	19	27	36	22	25	31	33	21	321
Cumberland Trail	205	214	230	210	244	265	241	266	270	255	232	232	2864
Flushing	16	15	18	18	16	18	19	22	12	13	9	22	198
Holloway	3	1	2	2	1	2	5	2	4	3	0	1	26
Lafferty	26	14	25	19	15	20	23	11	28	14	18	24	237
Martins Ferry	144	124	125	134	132	110	156	158	105	128	130	116	1562
Morristown	3	2	8	1	2	0	2	1	7	0	2	6	34
Neffs	33	36	42	43	47	48	57	52	46	47	37	63	551
Powhatan	13	9	12	24	19	18	19	10	19	23	18	15	199
OR & W	79	77	39	62	79	82	81	62	67	65	54	63	810
Smith Twp	14	15	10	9	15	13	10	12	6	9	9	13	135
Somerton	19	6	10	11	22	11	22	27	15	8	14	16	181
Spirit of 76	14	31	15	12	16	8	15	19	13	11	7	12	173
Sunset Heights	8	10	8	9	8	9	15	6	5	15	15	10	118
Wolfhurst	59	70	51	56	71	59	73	48	55	60	38	49	689
<b>Total Fire &amp; EMS</b>	<b>906</b>	<b>919</b>	<b>868</b>	<b>897</b>	<b>993</b>	<b>926</b>	<b>1060</b>	<b>980</b>	<b>930</b>	<b>904</b>	<b>817</b>	<b>862</b>	<b>11062</b>

<b>Police Departments</b>													
Barnesville	227	228	241	255	263	213	297	253	308	243	269	215	3012
Bellaire	354	399	373	374	420	398	371	389	371	343	327	271	4390
Belmont	0	1	0	1	5	5	4	1	1	5	16	24	63
Bethesda	46	61	33	55	59	58	52	37	29	22	32	17	501
Bridgeport	262	306	402	412	363	305	302	264	289	336	211	245	3697
Flushing	29	38	34	39	21	31	26	24	31	57	57	64	451
Martins Ferry	531	549	625	638	744	838	734	727	676	723	706	602	8093
Powhatan	56	63	71	64	97	58	69	49	91	149	101	109	977
Shadyside	129	135	131	116	127	126	135	134	118	120	120	96	1487
Sheriff	986	875	1005	979	1015	952	987	992	990	1033	954	815	11583
St. Clairsville	320	283	319	294	348	356	346	327	314	327	265	230	3729
Richland Twp	19	24	9	30	23	17	28	47	28	33	23	23	304
<b>Total Police</b>	<b>2959</b>	<b>2962</b>	<b>3243</b>	<b>3257</b>	<b>3485</b>	<b>3357</b>	<b>3351</b>	<b>3244</b>	<b>3246</b>	<b>3391</b>	<b>3081</b>	<b>2711</b>	<b>38287</b>

<b>E M A</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>3</b>	<b>2</b>	<b>4</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>18</b>
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<b>Totals All Incidents</b>	<b>3866</b>	<b>3881</b>	<b>4112</b>	<b>4155</b>	<b>4479</b>	<b>4283</b>	<b>4414</b>	<b>4226</b>	<b>4180</b>	<b>4297</b>	<b>3900</b>	<b>3574</b>	<b>49367</b>
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3 Year Total

2017		2018		2019	
Barnesville EMS	804	Barnesville EMS	953	Barnesville EMS	101
Barnesville Fire	229	Barnesville Fire	184	Barnesville Fire	855
Barton	248	Barton	267	Barton	234
Beallsville Fire	43	Beallsville Fire	36	Beallsville Fire	44
Beallsville EMS	295	Beallsville EMS	198	Beallsville EMS	134
Bellaire	147	Bellaire	116	Bellaire	126
Belmont	177	Belmont	182	Belmont	178
Bethesda	517	Bethesda	495	Bethesda	506
Bridgeport	468	Bridgeport	551	Bridgeport	481
Brookside	305	Brookside	280	Brookside	305
Colerain	343	Colerain	327	Colerain	321
Cumberland Trl	2508	Cumberland Trl	2778	Cumberland Trl	2864
Flushing	219	Flushing	189	Flushing	198
Holloway	45	Holloway	53	Holloway	26
Lafferty	232	Lafferty	295	Lafferty	237
Martins Ferry	1616	Martins Ferry	1604	Martins Ferry	1562
Maynard	3	Maynard	2		
Morristown	53	Morristown	48	Morristown	34
Neffs	517	Neffs	518	Neffs	551
Powhatan	172	Powhatan	187	Powhatan	199
OR&W	901	OR&W	750	OR&W	810
Smith Twp	137	Smith Twp	133	Smith Twp	135
Somerton	141	Somerton	149	Somerton	181
Spirit of 76	153	Spirit of 76	181	Spirit of 76	173
Sunset Heights	125	Sunset Heights	107	Sunset Heights	118
Wolfhurst	549	Wolfhurst	571	Wolfhurst	689
Total Fire & EMS	10947	Total Fire & EMS	11154	Total Fire & EMS	11062
		Barnesville	2373	Barnesville	3012
Barnesville	2023	Bellaire	5456	Bellaire	4390
Bellaire	4508	Belmont	34	Belmont	63
Bethesda	1494	Bethesda	1029	Bethesda	501
Bridgeport	3172	Bridgeport	3515	Bridgeport	3697
Flushing	235	Flushing	322	Flushing	451
Martins Ferry	7944	Martins Ferry	7878	Martins Ferry	8093
Powhatan	1749	Powhatan	968	Powhatan	977
Richland Twp	359	Richland Twp	239	Richland Twp	304
Shadyside	2074	Shadyside	1985	Shadyside	1487
Sheriff	10172	Sheriff	11524	Sheriff	11583
St. Clairsville	2666	St. Clairsville	3904	St. Clairsville	3729
Total Police	36396	Total Police	39227	Total Police	38287
E M A	27	E M A	26	E M A	18
Totals All Incidents	47370	Totals All Incidents	50407	Totals All Incidents	49367
From 2016	+2077	From 2017	+3037	From 2018	-1040
Without MF & St C	35278	Without MF	40925	Without MF	39712
From 2016	+1564	From 2017	+5647	From 2018	-1213

**YTD TOTALS 2018 vs 2019**

**9-1-1 CALLS**

2018	2019	DIFFERENCE	% CHANGE
35556	36213	657	1.81%

AVG RING TIME
3.4

**7-DIGIT CALLS**

2018	2019	DIFFERENCE	% CHANGE
76098	82216	6118	7%

**CAD TRANSACTIONS**

2018	2019	DIFFERENCE	% CHANGE
53270	50264	-3006	-6%