



THE 9-1-1 DISPATCH

2018 / Winter Edition

2018 END OF YEAR CALL NUMBERS ARE IN

2018 was the busiest year, to date, since 9-1-1 was established in 1997. Both Law and Fire/EMS incidents dispatched reached record numbers countywide. Additionally, phone calls, both 9-1-1 and 7-digit calls, processed by Central Dispatch have increased over previous years. At the end of this newsletter, statistics outlining these numbers are provided. Happy New Year to everyone. We hope that it is a safe one for everybody.

911 WIRELESS FUND EXPLAINED

On each of these quarterly newsletters, you will see that we report dollar amounts received from the “911 Wireless Fund” each month. Some have asked what these funds are and what they are used for. These funds are a fee collected from cell phones, by the State of Ohio, in order to provide funding to counties who process wireless 9-1-1 calls throughout Ohio. Initially, the money was to get all counties equipped and compliant with Phase II Wireless, which essentially provides the call taker with the phone number, address, caller’s name and location. All 88 counties in Ohio are 100% compliant now. The money is currently allowed to be used for various upgrades and employee initial training and continuing education, all in an effort to effectively process wireless 9-1-1 calls.

Here at Belmont County 9-1-1, we have used these funds to train new dispatchers, fund all continuing education for all county dispatchers, upgrade recording systems, phone systems, CAD systems and software, and provide Active911 to all first responders. Most recently, we paid for a 9-1-1 phone upgrade by Zuercher Technologies. In the coming year, we are going to be looking into an upgrade to our current CAD system. While the total funds received each year may look like a lot of money, upgrades to a CAD or phone system can easily cost almost double what we receive in a year’s time.

In the future, this fund is expected to be transitioned over to a NextGen 911 Fund, in which counties will use the money to upgrade Centers in all 88 counties, so that they may become NextGen 911 compliant.

9-1-1 WORK ANNIVERSARIES

Last Quarter:

Tony Gregor	10/1/2012	6 Years of Service
Daniel Grady	11/15/2010	8 Years of Service
John Cika	12/18/2011	7 Years of Service

Upcoming:

Bryan Minder	1/6/1997	22 Years of Service
Darrin Sawchuk	2/26/2018	1 Year of Service
Miranda Schramm	3/6/2006	13 Years of Service

911 WIRELESS FUND:

OCT 2018: \$10,444.25

NOV 2018: \$10,731.07

DEC 2018: \$8,047.11

2018 TOTAL: \$131,074.51

FIRE PAGER REPLACEMENT

We are in the process of finalizing the replacement of all fire pagers in the county. The new Minitor VI pagers are all in and are being inventoried, programmed and boxed up for distribution. The last part(s) that we are waiting on from Motorola (Removable Battery Trays) are expected to be in in the next couple of weeks. Once everything is in, we will begin to reach out to each Fire and EMS department to arrange a date and time to exchange the new pagers for old ones. Please be patient...we are doing what we can to get these out to you in a timely manner.

Currently, we are still waiting on updated inventory lists from the following departments:

STA. 15 – BEALLSVILLE EMS DEPARTMENT

STA. 16 – BELLAIRE FIRE DEPARTMENT

No pagers will be issued to members of those departments until we receive the updated inventory list from the Chief of the department.

CUMBERLAND TRAIL CHIEF STEPS DOWN

We were informed that Chief John Slavik, of the Cumberland Trail Fire District #4, has resigned from his position at the end of 2018. Assistant Chief Tim Hall will be stepping in as the Acting Chief at this time, until the Fire Board decides on reorganization of the department. We wish you the best in your retirement, Chief Slavik. It has been a pleasure to work with you.

2019 UPDATES AND CHANGES

We would like to have the most up to date information for your department. Many departments change chiefs, officers and contacts on an annual basis. We would like to be aware of those changes here at 9-1-1. If your department has had any changes to chief, officers or contact information for your department, please forward those changes to me at bminder@belmontcounty911.com. We will update our records here for the dispatchers. This goes for Law Enforcement and city, village or township officials, as well. Keep in mind, this information can be updated any time throughout the year, just by forwarding the information on to us.

BELMONT COUNTY CISM IS ALWAYS AVAILABLE

Just a reminder to all departments, Belmont County has access to Critical Incident Stress Management teams to help your members 24/7. CISM can be accessed by calling the EMA at 740-695-5984 or by calling into dispatch at 740-699-0425 to request it. All requests are kept confidential. Additionally, **the Belmont County CISM Team is now certified and approved through the FOP to provide CISM to all law enforcement in Belmont County.** CISM is a very valuable tool that can help your members cope with difficult calls and situations. Please do not hesitate to ask for their assistance. They can provide the following:

- Pre-Incident Agency Training
- Family & Significant Other Support
- Peer Support Services
- Defusing (On Scene/Immediate Response)
- Debriefings (CISD)
- Demobilization & Crisis Management Briefings (Large Incidents)
- On Scene Support

Contact Us

Belmont County 9-1-1

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	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total
Fire and EMS	YEAR 2018												
Barnesville EMS	70	74	81	85	72	78	77	68	89	91	81	87	953
Barnesville Fire	17	13	19	24	10	19	15	16	11	15	15	10	184
Barton	33	29	23	18	27	24	25	28	16	16	11	17	267
Beallsville Fire	5	4	5	0	4	0	7	2	2	2	2	3	36
Beallsville EMS	29	28	23	18	19	12	23	11	12	13	5	5	198
Bellaire Fire	19	3	10	9	14	14	12	11	5	6	7	6	116
Belmont	10	15	14	9	15	11	17	15	25	10	22	19	182
Bethesda	44	39	41	29	25	34	50	50	38	49	57	39	495
Bridgeport	42	47	52	40	36	46	60	49	45	57	41	36	551
Brookside	33	16	20	25	20	26	23	21	22	25	21	28	280
Colerain	42	39	21	28	26	41	26	29	18	20	24	13	327
Cumberland Trail	226	185	236	254	229	248	215	254	222	258	215	236	2778
Flushing	20	14	21	18	8	18	14	8	23	11	19	15	189
Holloway	2	20	2	2	2	2	6	1	2	6	4	4	53
Lafferty	24	20	21	19	22	19	17	23	29	27	37	37	295
Martins Ferry	158	116	139	131	165	149	179	129	124	168	142	4	1604
Maynard	0	2	0										2
Morristown	1	3	3	6	6	5	8	4	5	4	2	1	48
Neffs	62	31	46	48	37	39	57	29	50	51	32	36	518
Powhatan	18	24	19	13	18	21	14	15	12	12	10	11	187
OR & W	91	71	61	56	70	56	61	48	73	60	47	56	750
Smith Twp	13	7	10	8	6	8	8	12	10	13	19	19	133
Somerton	16	10	17	9	16	10	14	18	7	12	14	6	149
Spirit of 76	24	15	12	13	16	17	15	18	18	16	5	12	181
Sunset Heights	13	8	6	11	9	11	10	8	7	9	12	3	107
Wolfhurst	61	41	40	54	42	55	47	45	49	50	37	50	571
Total Fire & EMS	1073	874	942	927	914	963	1000	912	914	1001	881	753	11154

Police Departments													
Barnesville	133	123	144	163	212	203	254	218	261	209	215	238	2373
Bellaire	357	383	385	405	461	499	449	457	511	572	493	484	5456
Belmont							0	0	4	14	10	6	34
Bethesda	120	90	115	25	43	77	80	110	123	117	88	41	1029
Bridgeport	272	239	247	247	308	316	330	334	353	288	280	301	3515
Flushing	35	29	35	34	24	29	20	21	22	21	24	28	322
Martins Ferry	589	588	743	714	736	683	691	718	675	624	518	599	7878
Powhatan	69	87	87	94	120	146	142	52	46	37	43	45	968
Richland Twp	25	15	27	28	19	23	11	30	11	23	9	18	239
Shadyside	141	167	121	131	216	204	166	228	181	165	149	116	1985
Sheriff	863	765	996	1001	1114	976	1036	972	968	962	841	1030	11524
St. Clairsville	244	228	264	321	370	422	400	340	349	326	337	303	3904
Total Police	2848	2714	3164	3163	3623	3578	3579	3480	3504	3358	3007	3209	39227

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Totals All Incidents	3923	3590	4106	4094	4541	4543	4582	4394	4420	4360	3891	3963	50407
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3 Year Total

2016		2017		2018	
Barnesville EMS	785	Barnesville EMS	804	Barnesville EMS	953
Barnesville Fire	196	Barnesville Fire	229	Barnesville Fire	184
Barton	256	Barton	248	Barton	267
Beallsville Fire	50	Beallsville Fire	43	Beallsville Fire	36
Beallsville EMS	215	Beallsville EMS	295	Beallsville EMS	198
Bellaire	135	Bellaire	147	Bellaire	116
Belmont	181	Belmont	177	Belmont	182
Bethesda	468	Bethesda	517	Bethesda	495
Bridgeport	479	Bridgeport	468	Bridgeport	551
Brookside	429	Brookside	305	Brookside	280
Colerain	315	Colerain	343	Colerain	327
Cumberland Trl	2359	Cumberland Trl	2508	Cumberland Trl	2778
Flushing	223	Flushing	219	Flushing	189
Holloway	63	Holloway	45	Holloway	53
Lafferty	199	Lafferty	232	Lafferty	295
Martins Ferry	1646	Martins Ferry	1616	Martins Ferry	1604
Maynard	3	Maynard	3	Maynard	2
Morristown	55	Morristown	53	Morristown	48
Neffs	511	Neffs	517	Neffs	518
Powhatan	169	Powhatan	172	Powhatan	187
OR&W	919	OR&W	901	OR&W	750
Smith Twp	128	Smith Twp	137	Smith Twp	133
Somerton	141	Somerton	141	Somerton	149
Spirit of 76	114	Spirit of 76	153	Spirit of 76	181
Sunset Heights	129	Sunset Heights	125	Sunset Heights	107
Wolfhurst	648	Wolfhurst	549	Wolfhurst	571
Total Fire & EMS	10816	Total Fire & EMS	10947	Total Fire & EMS	11154
				Barnesville	2373
Barnesville	1845	Barnesville	2023	Bellaire	5456
Bellaire	4151	Bellaire	4508	Belmont	34
Bethesda	915	Bethesda	1494	Bethesda	1029
Bridgeport	3573	Bridgeport	3172	Bridgeport	3515
Flushing	211	Flushing	235	Flushing	322
Martins Ferry	7668	Martins Ferry	7944	Martins Ferry	7878
Powhatan	1631	Powhatan	1749	Powhatan	968
Richland Twp	412	Richland Twp	359	Richland Twp	239
Shadyside	1934	Shadyside	2074	Shadyside	1985
Sheriff	9850	Sheriff	10172	Sheriff	11524
St. Clairsville	2265	St. Clairsville	2666	St. Clairsville	3904
Total Police	34456	Total Police	36396	Total Police	39227
E M A	21	E M A	27	E M A	26
Totals All Incidents	45293	Totals All Incidents	47370	Totals All Incidents	50407
From 2015	+5572	From 2016	+2077	From 2017	+3037
Without MF & St C	33714	Without MF & St C	35278	Without MF	40925
From 2015	+4643	From 2016	+1564	From 2017	+5647

YTD TOTALS 2017 vs 2018

9-1-1 CALLS

2017	2018	DIFFERENCE	% CHANGE
34690	35556	866	2%

AVG RING TIME
4.8

7-DIGIT CALLS

2017	2018	DIFFERENCE	% CHANGE
67837	75726	7889	10%

CAD TRANSACTIONS

2017	2018	DIFFERENCE	% CHANGE
41435	53270	11835	22%